

Broadband Report – Greg Jones

Suddenlink Enhancements

After consultations with Suddenlink, they have completed the construction survey for the Binefar Subdivision. Based on their estimates there is about 3.4 miles of overhead cable and approximately 4 miles of underground cable required. Their estimated cost is approximately \$120,000 to cover all the lots in the Binefar area. They are currently evaluating the ROI for this investment. I have asked them for some options where the residents and/or POA might contribute part of the cost on either an up-front or monthly basis. I expect to hear additional information shortly.

For the residents on Pinocha Way, Suddenlink has completed their evaluation of coverage for the 8 lots that are not covered. This has been submitted for approval within Suddenlink and is awaiting construction scheduling. I expect this will be constructed shortly and have notified the residents that Suddenlink service may soon be available. This was approximately 800 feet of underground cable.

POA Services

I attended a planning meeting with the POA leadership including Leslie Nalley, Stephanie Heffer, Stacy Hoover, Liz Mathis, and Eric Heffley to discuss our efforts on the Broadband Committee. We discussed the potential letter writing campaign and the option for WiFi in various Village locations. At the conclusion of the meeting we agreed:

- POA leadership will send a formal request letter to our current providers requesting information on their coverage areas within the Village.
- A survey would be developed and sent to Village residents requesting information from them regarding Broadband and Cellular services at their residences. The survey questions are currently being developed.
- After gathering the above information, we can request legislative or other support to help enhance our service offerings.
- Develop a phased approach to determining the best solution for Village residents

Public WiFi Services

After discussion, it was agreed that offering WiFi in Village public facilities was a very desirable goal to enable residents with limited broadband service to have access to much faster service. The first step in this process is to identify and prioritize the various facilities for this service. A comprehensive list is being developed and reviewed and an initial priority list has been developed. Once we have completed the prioritization, a full site survey will be performed and a complete estimation of costs will be developed and determinations will be made on various funding options.

Healthcare and Medical Services - Richard Johnson

In a surprise move, Mr. Robert Trautman resigned from his position as Chief Executive Officer of the Saline Memorial Health System last week. At the time of his resignation, Mr. Trautman was leading efforts to establish a new outpatient medical clinic in Hot Springs Village. Sue Shugart, who currently serves as Chief Operating Officer at a sister RCCH HealthCare Partners hospital in South Carolina, will begin serving as interim Chief Executive Officer at Saline Memorial on Monday, July 9th.

The change in leadership should not have an effect on plans for the new Hot Springs Village clinic. According to Rebecca Jones, Director of Communications for Saline Memorial Health System, "We are still moving forward with plans to open the new clinic in January." She further indicated, "Saline Health System continues to pursue clinic space in Hot Springs Village. After looking at multiple locations, we feel like a partnership with Good Samaritan is in everyone's best interest. We will rent space located at DeSoto Boulevard from Good Samaritan with plans to open the clinic in January of 2019. We plan to hire a cardiologist and an Advanced Practice Registered Nurse (APRN) to staff the clinic. Other specialists such as Orthopedics will rotate in that space also".